

TQDL

Privacy Policy

This Privacy Policy sets out the basis on which any personal data you provide to me is processed. In all the activities of the company, Town Quay Developments Ltd, (or any other group company) please rest assured that we are committed to ensuring your data privacy is protected in compliance with applicable privacy law and regulations (including the EU General Data Protection Regulation).

You are encouraged to read the details of this policy to understand my personal data management practices.

1. Who is responsible for processing your personal data?

Town Quay Developments Ltd, Calpe House, Winchester, Hampshire, SO23 9HE United Kingdom oversees the control and management of your personal data.

2. What kind of information do I collect from you?

1. Personal contact details including your name, postal address, email address and telephone numbers
2. Records of our written correspondence
3. Notes I make and store anonymously about the key issues covered during the course of business
4. Details of any visits you make to my website and the resources that you access.

3. How do I use your personal data?

1. To carry out the obligations arising from the commercial contracts entered into between us
2. To provide information or services that are requested, or which it is thought may interest you, where you have consented to be contacted for such purposes
3. To improve the quality of my services
4. To ensure that content from my website is presented in the most effective manner for you and for your computer

If you decide at any point that you do not want your data used in this way, please email enquiries@townquaydevelopments.com and the necessary arrangements will be made.

4. How is your data protected?

All reasonable care is made to ensure the security of my IT systems and of your personal information from access by unauthorised persons and against unlawful processing, accidental loss, destruction and damage. Your information will not be shared with any other party unless by consent, other than as required by law, court order or other government or law enforcement authorities.

5. How are cookies used?

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

My website administrator uses traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us to provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie does not give us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

6. Links to other websites

This Privacy Policy extends only to my own website, which may sometimes contain links to and from other websites. If you follow a link to any of these websites, please note that these have their own privacy policies and that we do not accept any responsibility or liability for these policies. You should always check these policies before you submit any personal data to these websites.

7. Changes to this privacy policy

The company's Privacy Policy may be reviewed and enhanced from time to time. The up-to-date version is generally always available on our website www.townquaydevelopments.com and can also be obtained by emailing enquiries@townquaydevelopments.com.

8. Your right to access your information

You have the right to obtain a copy of the personal data that is held about you. That information can be provided further to a request in writing supported by sufficient information to identify you (the company may need to request proof of identity in some instances). You have the right to request the company to erase any information that is held, and also to amend any information which you believe to be incorrect.

9. Contact

If you have any questions about this Privacy Policy, please contact enquiries@townquaydevelopments.com.